



Quotation Notice

Sub: Inviting Quotation for “**Security Audit of MMRDA Website**”.

Ref.: - Quotation No. MMRDA/IT Cell/SM/2025/26.

MMRDA invites quotations from Cert-In empanelled agencies for **Security Audit of MMRDA Website**. The interested Supplier/ Agency may submit their technical and financial bid documents in prescribed format in sealed envelope at IT Cell, 5th Floor, B Wing, Old MMRDA Bldg., behind Family Court, BKC, Bandra East, Mumbai – 400051. The scope of security audit are as follows,

S. No	Criteria	Description
1	Page Load Speed	Page load times meet industry standards (e.g., under 5 seconds for key pages)
2	Domain Compliance	The website uses a .gov.in or .mh.gov.in or .nic.in domain. Educational or research institutions may use .edu.in, .res.in, or .ac.in
3	Website Compatibility (Mobile Friendliness)	The website is responsive and fully functional on common mobile devices
4	Ownership Information	Ownership details (e.g., name of the government department/organization) are clearly displayed on the homepage, footer/header, and all-important entry pages
5	Government Branding	The website prominently displays the official emblem/logo in the correct ratio and colour on the homepage
6	Language Support	The website supports Marathi languages along with AI-based translation tools where applicable
7	Footfall of Website	Statistic of footfall of website shall be recorded and analysed for the performance improvement
8	Accessibility & WCAG 2.1 Compliance	The website adheres to Web Content Accessibility Guidelines (WCAG) 2.1 Level AA for accessibility to people with disabilities.
9	Cyber Security Audit Certificate	The website has a valid security audit certificate issued by Cert-IN empanelled laboratories including but not limited to Secure Coding Practices, HTTPS Compliance, Security Policies, Policies with the Website Quality Manual (WQM) for consistency, Secure Hosting Environment

S. No	Criteria	Description
10	Periodic Audits	The website undergoes periodic security and accessibility audits, with annual surveillance by STQC
11	GIGW Compliance	The website has been validated against the GIGW Compliance Matrix, which lists mandatory guidelines
12	Navigation Consistency	Navigation menus are intuitive, consistent, and support smooth user journeys across the website.
13	Sitemap or Content Index	To check that a sitemap or structured table of contents available for alternative navigation
14	Search Functionality with Key Words	The website includes a search function optimized for content discovery.
15	Search Functionality with voice search with voice to text input and voice output	The website includes a search function optimized for voice to text discovery.
16	Open Data Standards	Data is shared in open formats on government data platforms data.gov.in
17	Service-Level Data Presentation	Does the site display analytics for service usage (e.g., no. of applications received, disposed, pending)
18	Citizen-Facing Policies	Policies like Copyright Policy, Privacy Policy, and Terms and Conditions are published and easily accessible.
19	Social Media Integration	The website integrates with social media platforms for seamless content sharing
20	Feedback Mechanism	The website includes a "Contact Us" & "Help Resources" page or feedback form for users to report issues or violations. Web portal has provision of star ratings.

TERMS & CONDITIONS

1. Bidder is directed to collect quotation documents from this office mentioned below and fill up the required information. Bidder shall submit the quotations with signed and stamp of authorised signatory, the quotation in sealed envelope shall be submitted at below address on or before **01/09/2025**.

Sr. No.	Quotation Stage	Date and Time	details
1	Publishing date	26/08/2025	-
2	Quotation Document collection	From 26 th August to 29 th August 2025 up to 5 PM	Address: IT Cell, 5 th Floor, B Wing, Old MMRDA Bldg., behind Family Court, BKC, Bandra East, Mumbai – 400051.
3	Document Submission	1 st September, 2025 up to 5 PM	Sealed quotation submit to above address
4	Bid Opening date		Will be communicated through mail

For any queries mail to: mmrda.itcell@mailmmrda.maharashtra.gov.in

Date: 26/08/2025

Sd/-
Systems Manager
IT Cell/MMRDA